

Standard Terms & Condition for the sale of goods

1)

Orders are accepted (or not) at the sole discretion of Demon Pc's.

2)

Payment shall be made in full prior to dispatch of any goods. Unless previously agreed in writing.

3)

No responsibility can be accepted for any delay in delivery unless we specifically undertake to guarantee under a penalty

4)

We take no responsibility for installed software on the system. If the OS is operating normally and showing all installed hardware we shall consider the PC to be healthy.

5)

Our liability for failure or defect in the goods supplied shall be limited to the cost of making good any failure or defect and shall not exceed the sale price of the defective goods we shall not in any event be liable for damage or loss sustained or liability incurred by the purchaser as a direct or indirect consequence of such failure or defect. If no defects are found, the purchaser will be liable for the full cost of the carriage.

6)

All original packaging must be retained and returned with the goods

7)

The purchaser is responsible for making sure any data is backed up prior to return. Any illegal data found to be stored on the PC will be reported to the appropriate authorities. Your PC may be impounded and used as evidence. In this case all responsibility of Demon PC's will be relinquished.

8)

We do not at this time provide for sale any goods for export.

9)

Delivery is to mainland UK only. Please allow up to 15 days for delivery. Remote inland locations will incur additional charges.

10)

By completing a purchase you agree to all our standard terms and conditions.

11)

Case & monitor may vary from pictures.

11)

These terms and conditions do not affect your statutory rights.

12)

ISO 13406-2 standard for LCD screen pixel faults.

All LCD displays sold at Demonpcs.co.uk adhere to the ISO 13406-2 standard with regard to pixel faults. ISO 13406-2 recommends how many defaults are acceptable in a display before it should be replaced, within the terms & conditions of warranty. The below is relevant to Class II LCD panels.

The standard of production techniques today cannot guarantee an absolutely fault free screen display. A few isolated constant lit or unlit pixels may be present.

The table below shows the allowable number of malfunctioning pixels that are acceptable, depending on the native resolution of the LCD and allowing for 2 malfunctioning pixels per million pixels.

Native Resolution	No. of Pixels	No. of Million Pixels	Acceptable Defects
1024 x 768	786,432	0.8	2
1280 x 1024	1,310,720	1.3	3
1600 x 1200	1,920,200	1.9	4
2048 x 1536	3,145,728	3.1	6

The table below shows the allowable number of malfunctioning sub-pixels that are acceptable, depending on the native resolution of the LCD and allowing for 5 malfunctioning sub-pixels per million pixels.

Native Resolution	No. of Pixels	No. of Million Pixels	Acceptable Defects
1024 x 768	786,432	0.8	4
1280 x 1024	1,310,720	1.3	7

1600 x 1200	1,920,200	1.9	10
2048 x 1536	3,145,728	3.1	16

The table below shows the allowable number of malfunctioning sub-pixels that are acceptable within a 5 x 5 block of pixels, depending on the native resolution and allowing for 2 malfunctioning sub-pixels within a 5 x 5 block, per million pixels.

Native Resolution	No. of Pixels	No. of Million Pixels	Acceptable Defects
1024 x 768	786,432	0.8	2
1280 x 1024	1,310,720	1.3	3
1600 x 1200	1,920,200	1.9	4
2048 x 1536	3,145,728	3.1	6